

Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an excellent reputation for building reliable and robust lift trucks. Komatsu is recognized around the globe as a business with a rich heritage while preserving an exceptional benchmark of innovation and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to build a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a producer of mining and construction equipment. Very soon the company grew into an industry leader and was responsible for building Japan's first contemporary bull dozer and farm tractor.

Komatsu has grown into a international giant over the last few decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. By means of modern models and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Using their advanced production features and modern design methods, Komatsu has become acknowledged to manufacture the kind of durable and dependable forklift that clients across the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the growing demand for its goods in the North American marketplace. To better expenditures and efficiencies, a state-of-the-art plant was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the needs and demands of their consumers worldwide while remaining a leading producer and supplier of innovative forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American clients.

After numerous years of establishing and maintaining quality consumer service bonds with clients, Komatsu Forklift understands that satisfying the needs of the customer is vital. Komatsu begins all new initiatives and product developments with the customer's input. By welcoming contributions and opinions, they are able to ascertain customer wishes and expectations then cultivate progressive creations and then build to exceed Komatsu Engineering Principles. Assuring consumers that quality is designed from the start and sustained through the production, service and product sales processes, allows Komatsu to end up with a first-class product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will last in even the toughest applications and environments. Adherence to precise engineering principles enables Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict internal quality standards all add to top-quality lift truck products. Komatsu Engineering Standards translate the contemporary and innovative technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized manufacturing facility in Covington, Georgia is a full service facility. This state-of-the-art facility begins the production process with unrefined steel which is then welded, designed and prepared. When assembled and painted the forklifts are ready to leave the plant and enter the market. Maintaining quality control throughout the length of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated supplier networks who strive to exceed expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to offer the essential service needed to keep customers' operations running fluently. Computerized, real-time access with next day transport from their highly automated supply hub is an alternative option. The internet based K-Link system assists dealers with online parts management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they know how to serve Countrywide Accounts. A lot of world-class companies depend on Komatsu lift trucks in their every day operations. National account clients benefit from an original partnership with Komatsu that allows them to modify cost-efficient applications in order to increase the customer's efficiency and profits. Komatsu nationwide account consumers have access to on-line parts and service support system and a comprehensive fleet administration program, offering the ability for Komatsu to be their total solution for any forklift concerns.

The well-organized and dependable team members at Komatsu Forklift U.S.A., are dedicated to providing outstanding customer support whether it comes in the form of training, sales, aftermarket support, and longterm maintenance. They want to make sure that the consumer support offered will help their clients satisfy or exceed their business targets while establishing strong working relationships in the process. Komatsu strives to identify with each of their customers' unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many local Komatsu forklift dealers to discover more about the numerous products and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products on a daily basis.